

# Understanding how to implement effective waste management strategies within business practices.

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Country Manager Sustainability, Retail.

*"Waste of resources is one of the greatest diseases of mankind. Use your resources the IKEA Way. Then you will achieve good results with small means."*

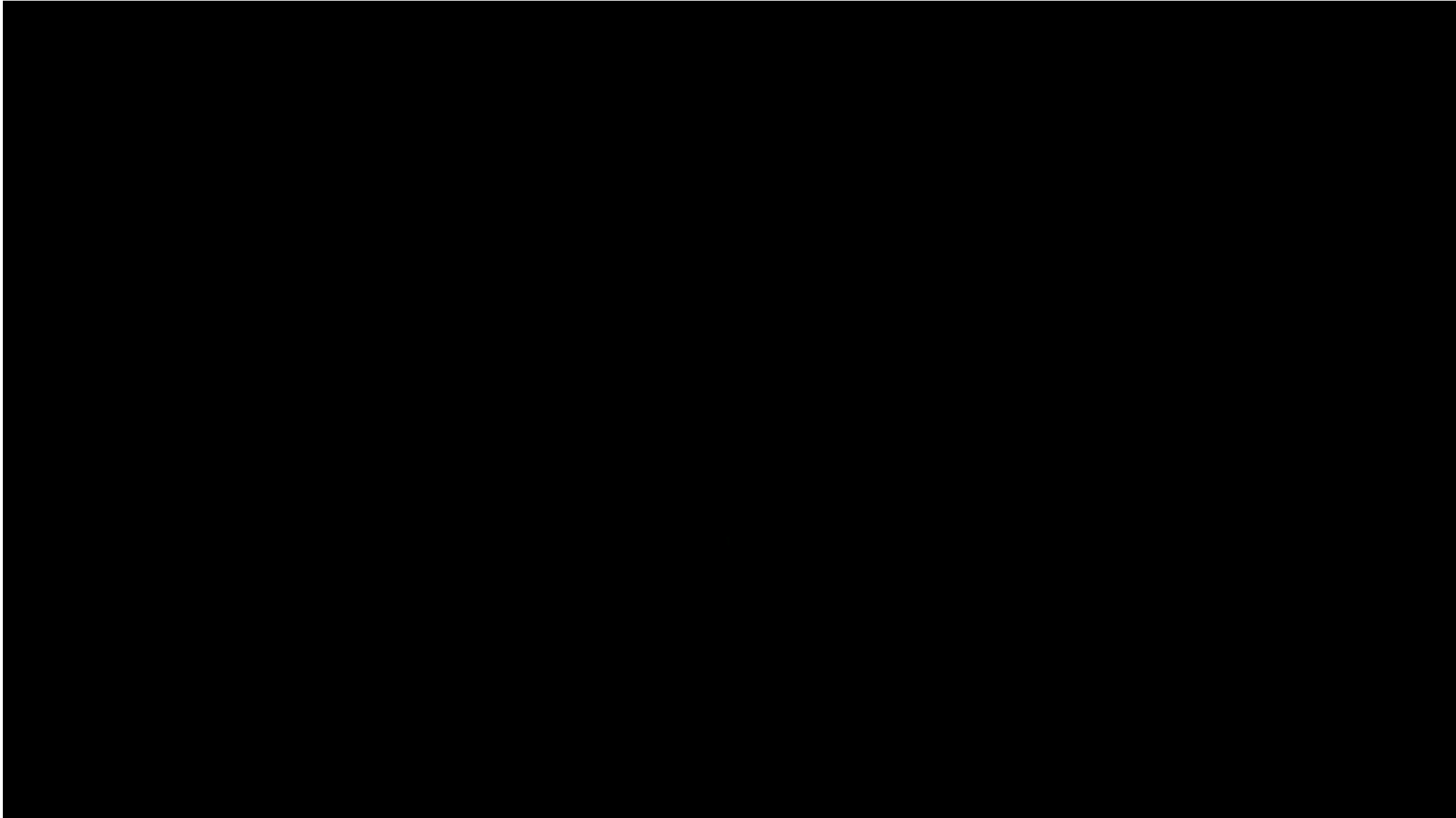
Ingvar Kamprad

# Themes:

- Achieving successful sustainable strategies on an industrial scale by preventing waste in every form
- Processing common waste categories such as paper and plastic in each store
- The benefits of producing chairs and tables made from recycled wood and plastic
- Working with suppliers and consumers toward common sustainable goals

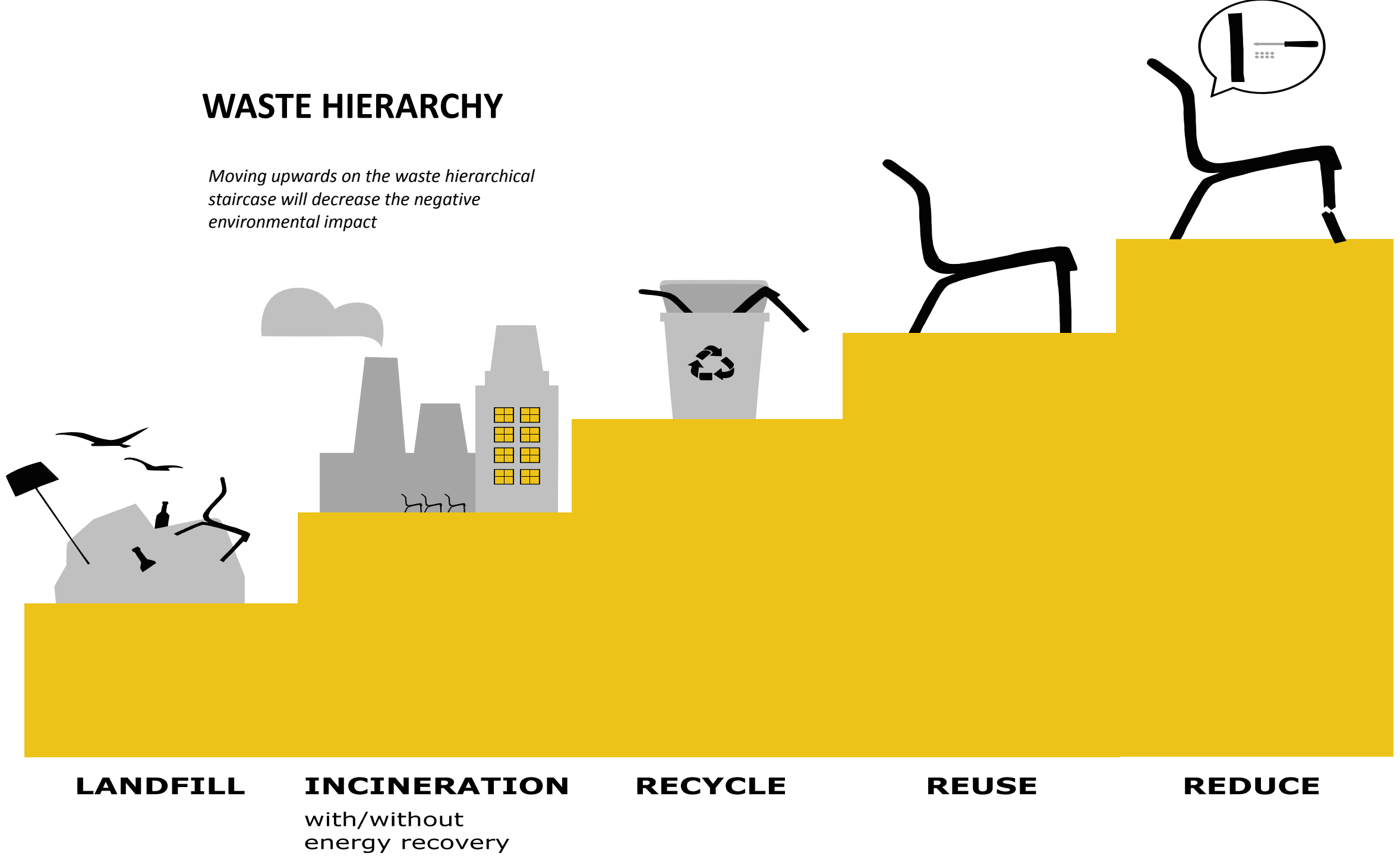


# How IKEA Works...



# WASTE HIERARCHY

*Moving upwards on the waste hierarchical staircase will decrease the negative environmental impact*



**LANDFILL**

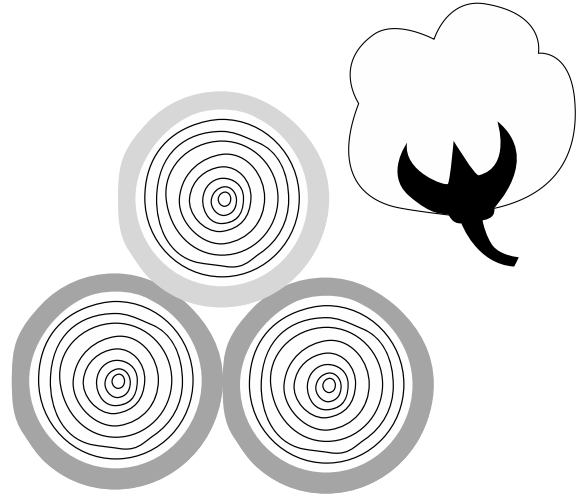
**INCINERATION**

with/without  
energy recovery

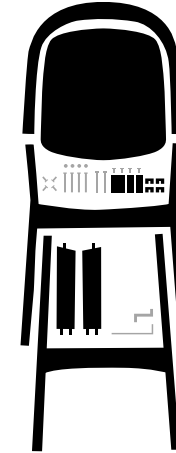
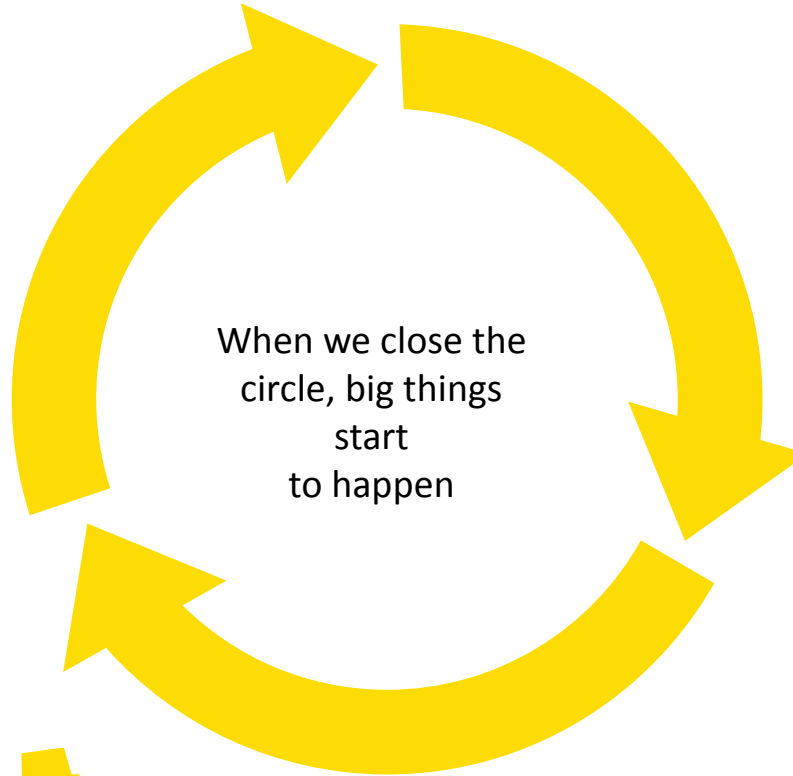
**RECYCLE**

**REUSE**

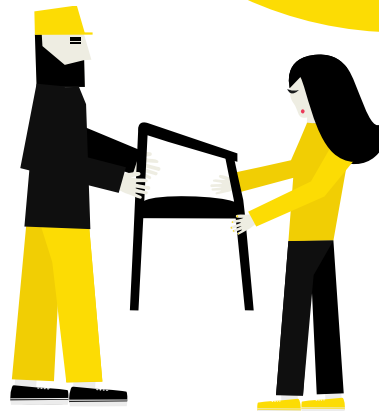
**REDUCE**



THE NEW APPROACH TO OUR **SUPPLY CHAIN**



THE NEW APPROACH TO **RANGE DEVELOPMENT**



THE NEW WAY TO MEET **OUR CUSTOMERS**



## IKEA Retail Global Strategic Goals:

- Prioritises creating a People & Planet movement
- Communicating brand positioning as key priority – IKEA as a Purpose driven company
- Better focus on commerciality of sustainability – home solar, energy efficiency, products

## People & Planet Positive Strategy 2030:

Store Sustainability Action Plans



# People & Planet Positive 2030

**1**

**Inspire healthy and sustainable living for everyone within the limits of 1 planet**

**2**

**100% Circular and Climate Positive in our operations**

**3**

**Fair & Inclusiveness: improve the wellbeing of millions of people**



# Achieving successful sustainable strategies:

- Aligned goals – KPIs are relevant and focused on moving towards Zero Waste and everyone has them
- Same behaviour reinforced everywhere – bins in store same as back of store
- Global goals – countries and stores need to meet them, and continue to work towards
- Education as core – induction process includes training on resource recovery
- Overall – waste is treated as a resource not a burden - CDS
- Every store sorts at source – in the docks waste is sorted
- Diversion is measured – by \$ earned and weight collected



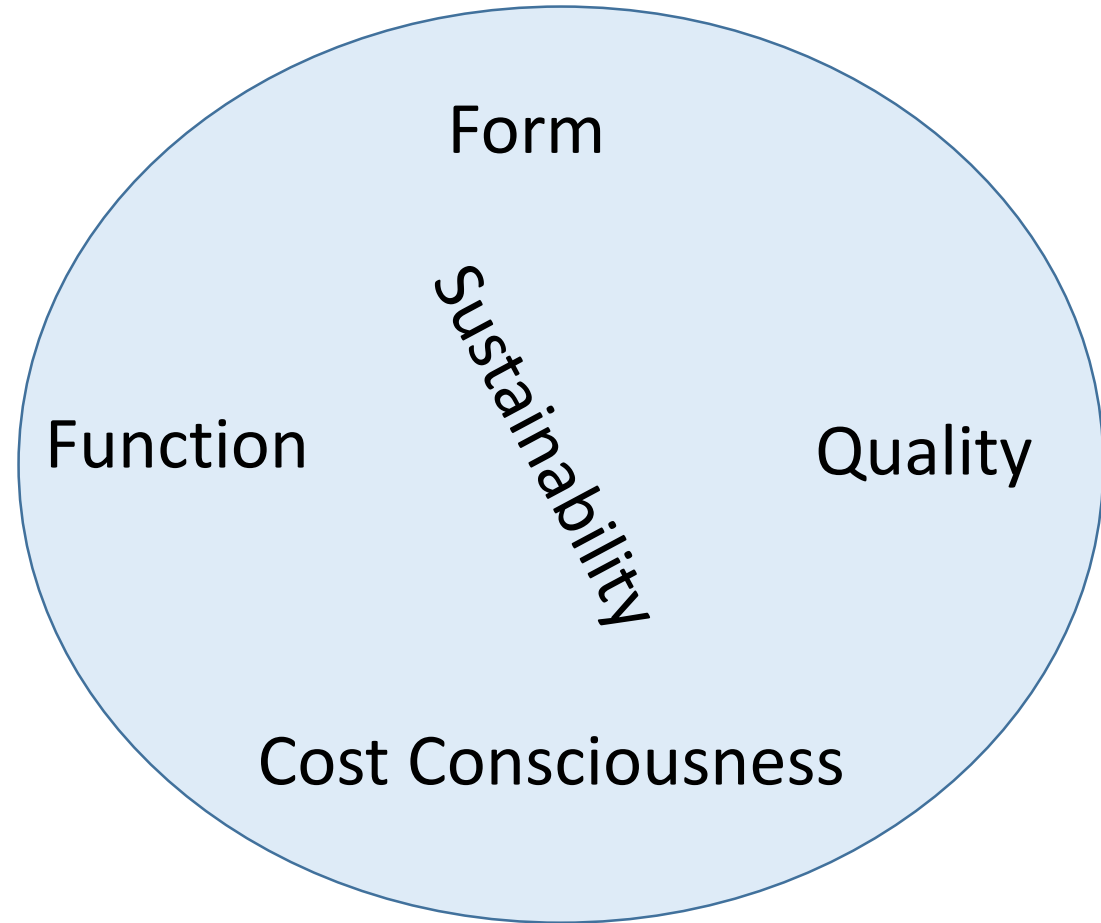


# Waste as a Resource:

- As-Is and the Recovery/Returns department manage the sorting of all waste resources
- As-Is section is where still good items are sold/ re-sold
- All organic & other waste is sorted in the kitchen/back of house
- Cleaners manage showroom and market hall waste – separate bins



# Democratic Design and Design Principles for Circularity:



## Design Principles for Circularity:

- For the expected lifespan
- Use renewable or recyclable materials
- Recyclable
- Minimum waste in production
- Standardisation and compatibility
- Adaptability and upgradability
- Able to repaired
- Able to disassembled/reassembled
- Create an emotional connection so value is embedded

# Changing Consumer Perceptions around Second-Life and Value vs Cost

- Low price doesn't equal low value or unsustainability
- Circularity ensures longevity of product raw resource
- Empowering co-workers to be the change they want to see is key
- Take Back schemes mean products can be repaired and given second life
- Designing out waste rather than creating it



# Tempe Take Back Trial 2018!



# Circular by 2030!

